

I have been the customer of a independent ISP for over ten years now and they have been great on service and assistance. I also have occasion to help friends using the major carriers service such as those you want to empower more and have many problems due to their lack of assistance and or care.

I am also seriously concerned that the rates will go up when competition is forced out of business. This happened in this area with Cable TV causing my bill to go from \$32 to \$49 in just the last year with no increase in channels or benefits to me.